

Dear ,

In Africa we find many things changing all the time. This often makes it necessary to update the way we do things. Sometimes these changes also affect our passengers holiday preparations. With this in mind we will issue our **Travel Tips**, from time to time.

These can also be found on our website:

<http://www.coastal.co.tz/travel-info/coastal-travel-tips/>

Check-in Time

Please make sure you adhere to the minimum Check-in Time on your ticket. The departure time, is NOT the boarding time, but the time that the wheels of the aircraft should leave the ground. The Flight will be deemed to be closed 15 minutes before the departure time and any late passenger may be considered to be a NO SHOW.

Arusha Airport Security

Arusha Airport have recently installed a second security screening point. The first one is now between the carpark and the Check-in area. The second one is from the Check-in area to the airside apron area. This has meant that now extra time is required to make sure you do not miss your flight. The Arusha minimum Check-in Time is now extended to 60 minutes, as a result.

Visa Issues in Kigali

We have recently had a case where guests arrived in Kigali and were deemed to not have a valid visa. This caused us to be fined \$3,000 by the Rwandan authorities. It transpired that the guests had an East African Univisa. They had applied through Uganda for this. The Rwandan authorities deemed this visa to be invalid as the guests should have applied to Rwanda, their first arrival point, rather than Uganda. Please ask you guests to double check this should it apply to them. We will no longer be responsible for any fines, should this recur. On Application for a Visa, the applicant is given a tracking number. It is important that we receive this tracking number, in order to be able to verify the visa, before flight.

Kind regards,

The Coastal Flying Safari Team



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