

Dear ,

following our recent communication relating to **Visa issues in Rwanda**, we now have more to share.

**As per the following link...there seems to be differences in interpretation.**

<https://www.migration.gov.rw/index.php?id=233>

What seems to be happening is guests need to understand that they must apply to a diplomatic mission of the first country in the East African Tourist Visa bloc they visit (similar to Schengen).

**The Rwandese seem to interpret the multiple entry as that you may cross the borders between Rwanda, Uganda and Kenya...but that as soon as you leave these countries (ie to Tanzania) then the visa is deemed to have expired and a second visa is then required.**

Yesterday we had another such incident. Guests had the East Africa Tourist Visa and used it to enter Kenya. They then left Kenya and then went to Tanzania; we then flew them from Tanzania to Rwanda. The immigration officers in Rwanda would not accept their East African Tourist Visa as they deemed it expired. Luckily the guests were American and therefore eligible to purchase a visa on arrival...had that not been the case, **we would have been forced to repatriate them to Tanzania and fined \$3000!**

We are seeking clarification through the East African Tourism Platform, however, in the meantime, **please be alert to these issues.**

Regards,

Julian Edmunds  
Managing Director



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